Receiving Top Up TV on the Pace Digital TV Adapter

Contact Top Up TV for full details of subscriptions, available channels, and dates of upgrade transmissions. (*www.topuptv.com*).

To receive the Top Up TV channels on your Pace Digital TV Adapter (DTVA), you must upgrade to new software for your DTVA, re-scan for new channels, *and* maintain a valid Top Up TV subscription.

The new software is downloaded through your existing aerial and DTVA via transmissions from the BBC.

> Notes for using the on-screen menus
>
> In the following instructions, *Press* refers to pressing a button on the remote control. *Select* refers to selecting on-screen menu options.
>
> To view the Main menu, press **Menu** on your remote control.
>
> Use the up and down arrow keys on your remote control to navigate through the menus.
>
> Press **OK** to select an option or a submenu.
>
> Press **Ret** to return to a previous menu screen.
>
> Press **Exit** to hide all on-screen menus.

Checking the current software

Before trying to download the new software, first check if your DTVA has already been upgraded.

1. From the Main menu, select **Configuration**.
2. Look for the **Smartcard** submenu.

   If no Smartcard submenu is displayed, you do not have the required software. You must download the correct software. (Go to *'Downloading the software'*).
3. Select **Smartcard** and view the information box.
4. Look for the text **'Mediaguard smartcard'** in the title of the information box.

   If this text is displayed, your DTVA has the required software. Go to *'Re-scanning for channels'*. Otherwise you must download the correct software. (Go to *'Downloading the software'*).

The information displayed in the Mediaguard smartcard information box depends on whether your smartcard has been properly inserted and activated. See *'Checking your viewing card status'* for details.

Downloading the software

If you are viewing a BBC channel when the upgrade is being transmitted, the following pop-up display will appear on your TV screen. (Note: the exact text may vary slightly.)

"New upgrade available. This allows your DTVA to receive Top Up TV channels. Contact Top Up TV to subscribe."

Press **OK** to immediately start downloading the upgrade (recommended).

Press the **Blue** button to set your DTVA to be upgraded later and follow the on-screen instructions.

Alternatively, you can check for available upgrades via the Main menu. Select any BBC channel and press **Menu.** Select **Technical information** and then select **Software upgrade**. If the upgrade is available, follow the on-screen instructions to start downloading.

The download may take up to 15 minutes.

Do not turn off, or switch to standby, your DTVA while the software is downloading.

Re-scanning for channels

1. From the Main menu, select **Channel list**.
2. Select **Scan for channels**.

   A progress bar appears with the message *"The scan will take approximately 3 minutes"*.
3. Wait until this process has finished then press **OK** to save the new channels.

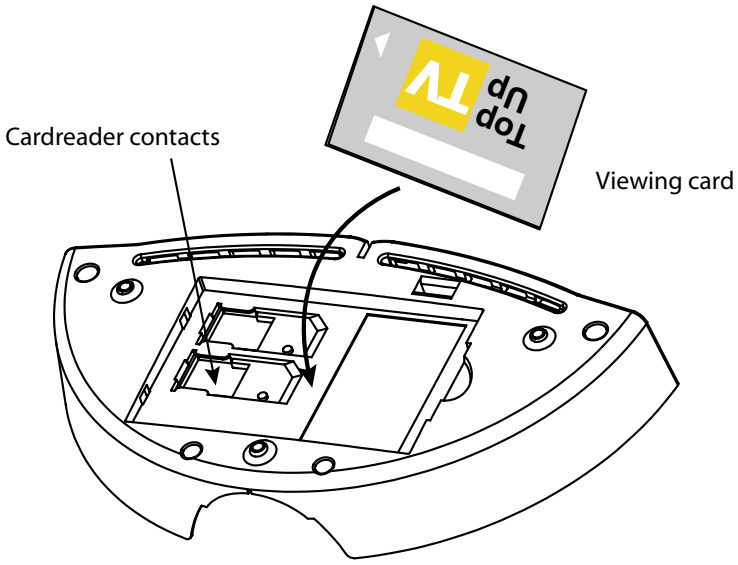
Inserting your viewing card into your DTVA

1. Switch off your DTVA.

   Disconnect the power cable from the back of the SCART connector or switch off at the mains supply.

   You must always switch your DTVA off when inserting or removing the viewing card.

2. Turn the DTVA box upside down and remove the viewing card cover on the base of the box. (To remove, push in the small plastic catch and pull off the cover).
3. Insert the viewing card as shown below. Make sure that the metal contacts on the underside of the card match the metal contacts of the cardreader.



4. Replace the viewing card cover.
5. Switch on your DTVA.

   Ensure all connections are properly fitted before re-applying power to your DTVA.

Activating your viewing card

1. Select one of the following channels.

   Channel 32: Cartoon Network (from 06:00 to 18:00)
   Channel 17: UKTV Gold (from 12:00 to 00:59)

2. Wait until the channel appears on the screen. Note: this may take a maximum of 30 minutes.

Checking your viewing card status

To confirm that your viewing card is correctly inserted and activated, refer back to the section *'Checking your current software'* and display the Smartcard information box.

Check that the following text is displayed.

MEDIAGUARD: **<code number>**
Top Up TV **<date>/04**

If this text is displayed you are now ready to receive the additional Top Up TV channels.

If **Smartcard not inserted** is displayed, check that the viewing card is correctly inserted.

If any other information is displayed (e.g. the date next to Top Up TV shows **00/00/1990**) your viewing card has not been activated. Try activating again and check that your subscription to Top Up TV is valid.