Sagem Models ID68 and 72 – Software Update Procedure

An important software update is now available from Sagem. This update is necessary to ensure that existing Sky Sports 1 and 2 viewers continue to view or new subscribers to these channels are able to receive the correct signalling when the service is activated.

The update process is straight forward and will take no longer than 10 minutes to complete.
The update has been split into two groups based on transmitter locations. These transmitter groups are shown below to enable you to confirm which group you are in and if you require the update.

Group One: boxes falling within any of these transmitter sites will more than likely already have been updated.

Group Two: boxes falling within any of these transmitter groups will be available to update from 10:00 on the 28th January until 31st January at 09:00.
A second chance to update the software is scheduled to broadcast between the 2nd of February at 10:00 and 09:00 on the 4th of February.

Group One List of Transmitter sites – if you fall into this list then your box should already be updated.

Aberdare	Divis	Limavady
Aberystwyth	Dover	Llandonna
Aldeburgh	Dumfries South	Nottingham
Angus	Eastwood	Olivers Mount
Arfon	Eitshal	Pendle Forest
Ashbourne	Emley Moor	Preseli
Beecroft Hill	Exeter St Thomas	Rosemarkie
Black Hill	Eyemouth	Rosneath VP
Blaenplwyf	Fenham	Rowridge
Bluebill Hill	Fenton	Rumster Forest
Brierley Hill	Folkestone	Sandy Heath
Bristol Ilchester Crescent	Glasgow West Central	Stockland Hill
Brockwell	Grangemouth	Storeton
Brougher Mountain	Guildford	Sudbury
Bury St Edmunds	Haddington	Sutton Coldfield
Caldbeck	Halesowen	Tacolneston
Canford Heath	Hannington	Tay Bridge
Carmel	Hastings	Waltham
Chatton	Kidderminster	Whitehawk
Cowling	Lancaster	Winterborne Stickland
Craigkelly	Lark Stoke	Wooler
Crieff	Leamington Spa	Wrekin

If your local transmitter is not in one of these coverage/ transmitter areas then your location is likely to be in **Group Two**.

Group Two List of Transmitter sites – if you fall into this list then your box will be able to update from the 28th January at 10:00.

Bacup	Huntshaw Cross	Pontop Pike
Barnstaple	Keighley	Ramsbottom
Beacon Hill	Kilve	Redruth
Belmont	Kilvey Hill	Reigate
Bidston	Llangollen	Ridge Hill
Bilsdale	Lochwinnoch	Ridge Hill West
Bromsgrove	Lydbrook	Saddleworth
Brook Bottom	Malvern	Salisbury
Caradon Hill	Margate	Selkirk
Cerne Abbas	Marlow Bottom	Sheffield
Crystal Palace	Mendip	Sidmouth
Cwm Ffrwd Oer	Midhurst	Steyning
Darvel	Millom Park	Sunderland
Dowlais	Moel y Parc	Tedburn St Mary
Durris	Myndd Bach	Wenvoe
Grimsby	Myndd Machen	Winter Hill
Haslingden	Oban	Wrexham Rhos
Heathfield	Oxford	
Hertford	Penmaen Rhos	

How do I know if my Sagem box has already updated to the latest software version?

This is easy to establish by following the instructions using your Sagem remote control.

1. Press Sagem Remote Control **Menu** button
2. Press **Technical Information**
3. Press **Product Information**
4. Now check **Application** Line: IDT68 or IDT72 **1.5.4**

   If **1.5.0** is shown then it has **not** received the update.

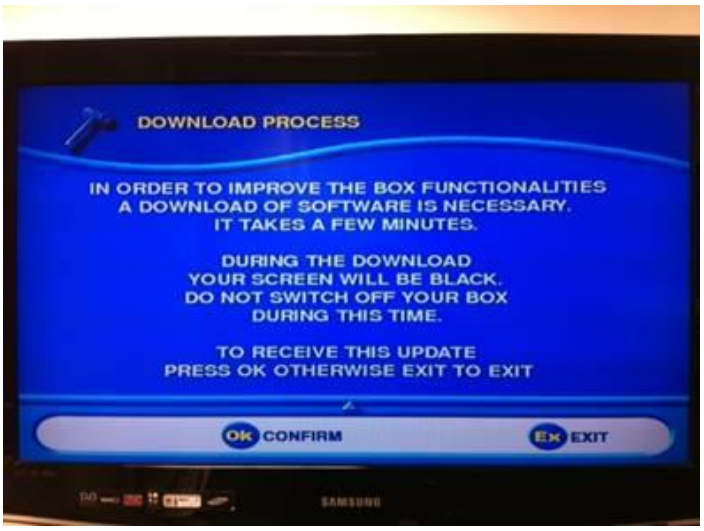
See screenshot below showing the box software information (**not updated**) at version **1.5.0**



How do I get the new 1.5.4 software onto my box?

Again, this is an easy procedure.

1. **Power on** your box (Red light changes to Green light on the Sagem front display)
2. Now put your box into Standby (Green light changes to Red light on the Sagem front display)
3. Now put the box back to ON (Red light changes to Green light on the Sagem front display)
4. The Sagem welcome screen appears and is quickly replaced by the '**Download Process'** screen (shown below)
5. Follow the on screen instructions and Press **OK** to start the download:



6. After approximately 10 minutes, the download will complete and the following '**Download Completed**' screenshot will be seen:



7. Now press **OK** to confirm the download and the job is done!

Finally, if you haven't rescanned your box in a while, it is worthwhile doing this to ensure that you have the latest digital channel line up.

This is easily done by these instructions:

1. Press Sagem Remote Control **Menu** button
2. Press **Technical Information**
3. Press **Installation**
4. It will prompt you to enter the Installation Code **(default is 1234)** and press **OK**
5. Press **Box Settings**
6. Press **Channel Tuning**
7. Press **OK** to replace existing channels
8. The box will now auto tune and will complete in approximately 2 minutes
9. Now Press **OK** to confirm Save the new list and the box will store the channels and then return to live TV.

Sky Sports 1 and 2 are channels **41 and 42** in the TV guide line up.

Note: These are available in all regions **other than those served by the Durris transmitter** which as yet cannot receive these channels.